

# KNOTWOOD

## Sublimation Variation Notice & Customer Agreement

### **SUBLIMATION VARIATION**

Due to the nature of the sublimation process, colour variation and some blemishes will occur. This unique product is designed to mimic real wood, so there will be colour and image inconsistencies. Not every piece is designed to be exactly the same. See example images.

### **CLAIMS AND RETURNS POLICY**

Refer to our Terms and Conditions of Sale, item 10. Claims and Returns for a full explanation. Refer to Knotwood Claim for Credit Form for application process.

### **CUSTOMER AGREEMENT**

By placing this order and/or paying for these items, I agree that I have checked that all colours/profiles and quantities are correct. I understand this order will be manufactured to the details on this order and once accepted changes cannot be made.

Please note that as soon as you have cut or made any changes to the Knotwood item/s that you have received, you formally take ownership and responsibility for the item/s. No refund or exchange will be offered if any changes to the length or condition of the item/s have been made. There will be no refunds for manufactured products or kit items.

Please do not finalise starting dates for installation until after goods have been delivered and checked.

Proudly Australian Made.

Full Terms and Conditions of Sale for Knotwood Pty Ltd are available on our websites.

### **CONTACT**

AUSTRALIA [www.knotwood.com.au](http://www.knotwood.com.au)  
Sales Australia: [sales@knotwood.com.au](mailto:sales@knotwood.com.au)  
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ACCEPTABLE EXAMPLES OF VARIATIONS IN WESTERN RED CEDAR



ANGLE INTERNAL:



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BOTTOM OF DECKING:



FILM CREASE:



FILM SEAM LINE:



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HANGING HOLE:



IMAGE DISTORTION:



PATTERN VARIATION:



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TAPED ENDS:



VACUUMED FILM ENDS:



**By completing this form and providing my signature I agree**

1. That I have read and agreed with the Knotwood Terms and Conditions and accept that the variations mentioned in this Sublimation Variation Notice & Customer Agreement occur.
2. That I hold a position that entitles me to sign this documents on behalf of Party B.

<b>Party B Legal Name</b>	
<b>Signed on behalf of Party B</b>	

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<b>Party B Contact Name</b>	
<b>Party B Contact Email</b>	
<b>Date</b>	